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Monday 15th June 2020

Siobhan Kenny Chief Executive Radiocentre Ltd 55 New Oxford Street London WC1A 1BS

## Dear Siobhan

Following our earlier conversation, I write to confirm Arqiva's offer for an industry wide support package for the commercial radio sector during these testing times brought on by the Covid-19 pandemic. As you know we have already taken steps to support parts of the radio industry by offering a 3 month waiver of fees between April and June 2020 for small local, independent radio stations who are direct customers of Arqiva (or who are also carried on Folder Media mux's). These customers have already been contacted directly by Arqiva and Folder Media and are benefitting from the immediate support provided approximately 6 weeks ago.

We have also been working in the background with our shareholders, and industry stakeholders, including DCMS, to shape an industry wide support package for the commercial radio sector and I am pleased to confirm the details of this with you today. We have taken a tiered approach on the basis that we believe the smallest customers need more support, whilst larger customers either have their own resources/backers to call upon or can more readily get other forms of support (Government loans or grants, or commercial loans). However, I am pleased to confirm this offer provides support to all commercial radio customers of Argiva, who have a direct contract with Argiva, at this time of need

Firstly, those small, local independent radio stations who have already benefited from the 3 month waiver of fees between April and June from Arqiva/Folder Media will now also receive a further 3 month waiver of fees between July and September 2020. In providing a full 6 month waiver of fees during the peak of the crisis we sincerely hope that it gives enough breathing space and support for these businesses to regain their advertising customer base and start to return to normal trading. A list of those stations that qualify for the full waiver of fees for the 6 month period is attached to this letter.

For everyone else in commercial radio, who are <u>direct</u> customers of Arqiva, we are going to discount their radio fees by 50% for the next 3 month period from June to August 2020 inclusive. The offer of 50% discount will also apply to the transmission fees of 3<sup>rd</sup> party multiplex operators. We cannot determine how those benefits are passed on by the 3<sup>rd</sup> party multiplex operators but would suggest if radio stations are carried on a 3<sup>rd</sup> party multiplex provider, they should talk directly to their multiplex operator.

We recognise that the whole of the radio industry is suffering, and we believe it's the right thing for Arqiva to provide the financial support package outlined above. This is a significant package, worth many £m's, that Arqiva's shareholders have agreed to provide to the industry and we hope that it goes a long way to assisting during these difficult times.

If any of your members have any questions regarding this support package I suggest they contact their Arqiva account manager in the first instance.

Yours sincerely

Steve Holebrook

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**Managing Director, Media Networks** 



The list of small, local, independent stations receiving a fee waiver from Arqiva/Folder Media for the period April – September 2020 are:

103.4 THE BEACH
3FM LIMITED
ADVENTURE RADIO LTD
AL SHIRKATUL ISLAMIYYAH LIMITED
ANGEL RADIO LTD
ARGYLL FM
ARROW FM
ARROW FM CONQUEROR BROADCASTING LIMITED
ASIAN SOUND RADIO LIMITED
BCB RADIO
BELFAST CITY BEAT LIMITED
BITSTREAM BROADCAST LTD
BITSTREAM BROADCAST LTD
BRADFORD CITY RADIO LIMITED
CELADOR RADIO LTD
CENTRAL AIR RADIO (RADIO XL)
CENTRAL FM LIMITED
CHANNEL RADIO
CHAUMONT LIMITED
COMMEDIA SHEFFIELD LTD
COUNTRY BROADCASTING LIMITED
CYBER DIGITAL RADIO LTD
DC THOMPSON
EAST MIDLANDS DIGITAL RADIO LIMITED
GAYDIO DIGITAL LTD
Glow Broadcasting (Radio 210)
GREAT YORKSHIRE RADIO LTD
HIGH PEAK RADIO LIMITED
IPSWICH 102 LTD
ISLAND FM
Island Telecommunications Limited
ISLE OF WIGHT RADIO
Jack Oxford



KANE FM LTD
KINGDOM FM
KM MEDIA GROUP LTD
KMFM
KMFM FOLKESTONE LTD
LIKE RADIO
GLOUCESTERSHIRE LTD
LIKE RADIO LTD
LIVE CHANNEL LIMITED
(Goldmine)
LONDON TAMIL MEDIA LTD
Lyca media II Ltd
MANSFIELD 103.2 FM
MATRESHKA MEDIA HOUSE LTD
MEDIA SOUND HOLDINGS LTD
MKFM
Nation Radio
NORTHERN MEDIA GROUP LTD
OBAN FM COMMUNITY RADIO
LTD
ORIGINAL ABERDEEN FM
PANDA PODCAST LIMITED
PANJAB RADIO LONDON LTD
PEAK 107
PROSTREAM INTERACTIVE LIMITED
QUIDEM MIDLANDS LIMITED
RADIO ESSEX LIMITED
RADIO EXE LTD
RADIO JACKIE LIMITED
RADIO MANX LTD
RADIO MARIA ENGLAND
RADIO PLYMOUTH LTD
RELEASE RADIO
BROADCASTING LIMITED
SABRAS SOUND
SARA-INT LTD
SHETLAND ISLANDS BDCST CO
LTD
SILK FM
SOUTH WEST SOUND LIMITED
Sunrise analogue
SUNSHINE FM LTD
THE NEW UNIQUE
BROADCASTING COMPANY LTD
THE PANJABI CENTRE



THE VOICE (NORTH DEVON) C.I.C.

TOUCH BROADCASTING LTD

